YOUR MOMENT TO MAKE A DIFFERENCE



Still time to complete your Census

17 August 2016 CO/104

The Australian Bureau of Statistics (ABS) reminds Australians there's still time to participate in the 2016 Census and help make a difference to the nation's future.

Since taking the online Census form down as a precautionary step on 9 August to protect people's data, more than half of Australian households have now completed the Census.

Head of the Census Program, Duncan Young, said the online form has been performing smoothly since it was re-opened, and with good responses over the weekend, the Census is progressing well.

"We thank the many Australians who have already completed the Census and we apologise again to everyone for the inconvenience caused on Census night," Mr Young said.

"If you have not completed the Census, we remind you to complete it as soon as possible. Your information is safe and you won't be fined for completing it after Census night, but it is important to complete the form either online or in paper as soon as possible.

"If you have lost your online Login or require a paper form, please call our help lines now and we will send you one. If you are having trouble accessing the online form, this might be due to the tight security protocols we have in place, so please try a different device," Mr Young said.

The ABS has 38,000 Census Field Officers now working across Australia to visit households. They will remind people to complete their Census, and make sure they have the Census materials they need. Field Officers will be able to provide houses with a 12-digit Login code to facilitate online completion, or provide a paper form, with a blue Reply Paid Envelope.

Reminder letters containing 12-digit online Logins required to access the online form will also shortly be sent to households that haven't yet returned a Census form. If you don't have your Login or a paper form, please wait for your letter or visit.

The Census Inquiry Service is still open seven days from 8am to 8pm local time, to help with any questions people have about completing the Census online or on paper. The dedicated Paper Form Request service is also still available 24 hours a day.

Important Census numbers:

Translating and Interpreting Service (TIS): 13 14 50.

Paper Form Request Service: 1300 820 275

f







Census Inquiry Service: 1300 214 531

For media inquiries, including interview opportunities: National Media Manager, (P) 02 6252 6617 / <u>census.media@abs.gov.au</u> Outside of business hours please call 0429 955 731

The ABS is committed to upholding the privacy, confidentiality and security of all the personal information it collects. Read more about our approach to privacy and our privacy policy on the <u>ABS website</u>.





