

**PROPOSED EXTENDED RETAIL TRADING HOURS  
SUBMISSIONS - AUGUST 2014**

NAME	FOR EXTENDED TRADING	AGAINST EXTENDED TRADING	BUSINESS OWNER	SUBMISSION
Jeneen Divitini		X	No	I'm writing to ask NOT to extend retail shopping hours in Busselton. It is not worth it. At Christmas when the hours are extended to help people out is a waste of time as well. No one is in the store, even now on just the Thursday trading hours there is maybe 2 customers in the store. I'm not asking NOT to extend as I am a night filler at one of the large stores and if you extend, us night fillers will have to start later and finish later (am hours). Most of the night fillers are mothers or people with second jobs, it will be hard getting up the next day. You say in the paper that Dunsborough is open to 8pm, well if you checked with the large stores I think you will find its a waste of time. WE are Busselton not Perth or Dunsborough, why do we have to copy? Personally we shouldn't even be a City and I know a few people that think that way. We don't have Medicare, Kmart, Big W and 24/7 police. So please DONT EXTEND we live by the water people are outa nd about on it at summer, not shopping.
Barbara Taylor	X		No	I support the extension to retail trading hours. This is particuarly important to support tourism ventures which will include the new cruise ship's itineary to stop over in Busselton.
Michelle Pini		X	No	No extra trade.
Clare Tattersall		X	No	No need for big shops to have more trading hours. Lets support our local shops.
Wayne Dowding		X	No	Leave the trading hours as they are, it will destroy small business
Von Harrison		X	Yes	Against!
Candice White		X	Yes	Don't allow extra trading hours for Woolies and Coles!
S Balinski		X	No	In support of local businesses, we don't support this proposal for extended trading hours.
Brooke Sharpe		X	Yes	What happened to supporting small private local businesses?
Jamie Pini		X	No	No to extra trade.
Kate Dove		X	No	No to extended trading hours. Support and protect small local businesses.
Jodie Moir		X	Yes	Against changes!
Jeremy Brown		X	No	Oppose
Ty Criddle		X	No	Keep it as is.
Robyn Miller		X	Yes	Big chain coompanies do not support local businesses, lets support our locals.
Mick Miller		X	Yes	Local councils should support local small business.

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John Bussell	X		No	The new proposed business hours are a step in the right direction. I note the trend towards more extended hours, even to 24 hours, which is occurring in Bunbury. If we further develop as a Visitor destination, more flexibility and extension of trading hours is essential. I also note the extended hours on special days at Dunsborough. If Busselton is to genuinely be seen as a more modern holiday centre, then it does not seem valid to restrict trading on public holidays. I also note the lack of "take-away" meal and refreshment facilities after 5PM at the Busselton Foreshore for casual users of the jetty and foreshore area. It is quite inconvenient for foreshore users to be required to leave the area to access a take away. At least one service at the foreshore should have this built into their lease and/or mobile vendors be encouraged to operate there.
Lizzy Pepper	X		No	I support the proposed retail trading hours.
Belinda Hopkins	X		No	I am very much in support of these changes, it would suit my busy lifestyle and also provide aadditional benefits for tourism.
Jenny Taylor	X		Yes	Trading hours should be the same as Dunsborough. But good luck with getting shop owners to open!!
Valerie J Piggott		X	No	Keep as is.
Sara Urban		X	Yes	I don't support the movement
Bill Ross			No	
Janet Depiazzi		X	No	No to the proposal to extend trading hours. Coles and Woolworths already have a dominant position in Busselton and already remain open until 7.00pm on weeknights and 6.00pm on weekends. The last hour of trading is very quiet. Our smaller local businesses need the support of Council to remain viable and continue to employ local youth, provide locally sourced fresh produce from the district and cater for the needs of the local customers. Stocking decisions for the major stores are made on a national basis and they are developing a stanglehold on the supermarket industry. Enough is enough!
Wendy Dolan		X	No	Smaller businesses need to survive.
Suzie Ellis		X	No	I only shop here!

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Sharon Merritt		X	Yes	I have witnessed the large supermarkets, Coles/Woolworths bring the dairy industry to its knees. There is currently a serious shortage of milk in WA. It has been caused by major supermarkets giving our produce away - \$1.00 per litre. As a family owned small business, whom sacrifice weekends and holidays to produce - MILK 7 days a week, 365 days a year, I would hate to see these large supermarkets ruin anymore industries. They have screwed corner stores/deli's, they have screwed service stations, liquor stores, the list goes on. I have seen our small town of Boyanup go from a thriving town, school of 350 students down to 100 because farming was its basis. Dairy farmers go, families go, businesses go. LARGE SUPERMARKETS RUIN SMALL BUSINESS. Small business is the basis of all communities - they employ our children, they buy locally and around it goes. LARGE SUPERMARKETS - already make enough income and give very little back to our communities. The automate services, so employ fewer people. Giving large supermarkets extra trading hours is unnecessary - I would hate to see the ramifications of this, use your brain/heart and please for the benefit of all the Busselton Community PLEASE do not allow this to happen.
Lorraine Snowden		X	Yes	Fair go for small businesses and employment for youth.
Christopher Dickson		X	No	Less trading hours for the big 2 retail chains, greater flexibility in trading hours for small business.
Courtney Priestley		X	Yes	Support local business. Give local people jobs, keep funds local.
Kate Clarke		X	No	No change to trading hours required. Big concern is the impact on small business and as a result my community.
Norman Gonn		X	No	We need more competition, the majors have a big advantage already.
Natalie Schofield		X	No	I disapprove of extended trading hours as I am in support of local business and big business monopolises the market pushing prices and competition up.
Donna Philip		X	No	Small corner stores need support. Not o more hours for the major stores.
Paula Dallywater			No	
M Oakley		X		I disagree with the proposal. As if I wanted to shop at Coles I would already be doing so!!!
Barbara Deeks		X	No	I totally disagree with this submission.

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Kathleen McFarlane-Peacock		X	No	I disagree with the proposal of later trading hours for the major shopping centres because they monopolise our lives already.
Courtney Pankhurst		X	No	Major retailers destroy local job opportunities by undermining small businesses and putting strain on their profits and revenue and in turn, their ability to need to hire the locals who have many skill sets on offer. It would be a shame to see friends and families who own and run businesses suffer by the retail giants. Our youth work for both the 'giants' and local businesses but the experience gained are no way on the same level. To work for a small business is to gain communication skills that are more developed than your average, "how are you? Good thanks". You cant beat customer service.
Samantha Overton		X	No	Do not want extra trading hours - no need!
Kerry Price		X	No	I just don't believe that the major shops eg. Coles and Woolworths need the extra trading hours. They get all the cream of the crop already and it would just hurt the small traders even more.
Dee Poole		X	No	Support local business. Do NOT need longer hours.
Catherine Field			No	
Helen Criddle		X	No	Its not necessary to increase trading hours. Small business has narrow margins for profit and the Australian way of life is due in no little part to small businesses operating at a profit. The trading hours are sufficient. Late night trading on a Thursday is never busy - so there is no point in longer hours.
Alison Stock		X	No	Please do not allow the major players any more control over the current food/grocery situation. We need smaller retailers to ensure choice and variety and fair treatment for primary producers. Extended hours would cement the already unhealthy monopoly.
Ayden Glover		X	No	I disagree with the proposal of new trade hours. The new trade hours agreement will severely diminish the sale of workable opportunities for small business in the South West. These small businesses provide great employment opportunities for students and even adults in the community. Also small businesses help the local farming, produce and tourism industries which are vital to the town development and future growth. Give the small businesses a go.

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Mark Wright		X	No	Small convenience stores like the IGA here in Busselton ensure good quality produce and great service. Not to mention good employers for local youth.
M Linsley		X	No	NO! I HATE MONOPOLIES.
Donna Howard		X	No	We oppose extended trading hours for the large retail giants eg. Woolworths and Coles.
Carl Thompson		X	No	We oppose extended trading hours for the large retail giants eg. Woolworths and Coles.
Robert & Ann Davies		X	No	Give some smaller businesses a go.
Ruth Morgan		X	No	I have been a long time resident in West Busselton for the past 21 years and in the last 7 years a land owner. I am employed permanent 4 days work a week and often finish late in the day. Even though shops staying open late is a good thing for me, I still value the smaller businesses, especially as I live close to the small IGA in West Busselton. IGA in West Busselton has always provided me over the years, value for money with excellent customer service and friendly, helpful staff. It bothers me that the larger corporate likes of 'Coles' and 'Woolworths' want more of the market share and are now wanting to stay open later each day to compete with the smaller Aussie battlers! When is the greedy corporate organisations going to come to an end!! I am not in favour of this new move.
Kathy Cobb		X	Yes	I own a small business too and don't want big company to take us over!
Hilary Foster		X	No	I wish to lodge my strong opposition to the proposed extended trading hours in Busselton. I believe our small businesses are struggling to meet all their costs at present and do not have the resources to cope with any extra. We do not need any more of the big chainstores (Coles, Woolworths) in this City - we do not need to lose our small businesses.
Larissa Harris		X	No	No because it is destroying small business profits.
Elaine Parsons		X	No	No this will never happen as Busselton is always going to be a sleepy little town and will never change!
Bud Cox		X	No	Please do not allow extended hours for major supermarkets. This undermines our small retailers who we value.

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Clinton John Loftus		X	Yes	Extended trading hours were opened up for Sunday for more shops to have the right to open up. No shops have used the right to open up. All it has done is give the big two up town more market share yet we can not take this back if it has not worked!! Coles and Woolworths combine to hold 72.5% of the grocery sector, why would we give them more? When all the small shops are extinct people will ask how did this happen. I hope the shire council has a good explanation!!
Suzanne Roper		X	No	No to longer hours Woolies and Coles.
Carol-lyn Mills		X	No	No to the proposal for extended hours of large shops. We need to promote and support smaller businesses.
Sharyn Langford		X		Support local smaller businesses.
Shelagh Smallman		X		Because I want these kids to keep their jobs and it's a local shop.
Vance Scott		X		Support local shops.
Vonne Mitchell			No	
Suzanne Webb		X	No	Hours long enough.
Steven Crenfeldt		X	No	The current trading hours within the City are fair and reasonable for everyone and should remain the same.
Gaby Reder		X	No	I am happy with the current trading hours.
Nicole Milnes		X	No	Happy with current trading hours.
Josh Rabjones		X	No	Working at a small shopping centre for the past 2 and a half years I have witnessed a significant decrease in customers, particularly at night time when the larger stores used to close. It is clearly evident that these stores opening for longer trading hours is putting stores like the one I work at under serious threat of closing down. These extended trading hours do not promote a fair game for the smaller business in town. The larger businesses do not need these extended hours.
Narelle Warner			Yes	
J Croft			Yes	
Jace Doble		X	No	I am happy with the current trading hours in Busselton and like going down to the locally owned businesses to see a friendly face and would hate to see small businesses fall from the added pressure.
Carmelian Clifton-James		X	No	Fair trade for ALL! Extending big shops hours will kill the little businesses around town. Please don't do it.
Sean Trott			No	Coles and Woolworths are crap.

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Brooke O'Connor		X	No	I will lose my job or it will become boring because it will be quiet.
Catie Debelec			No	So I don't lose my job :)
Ben Hedley		X	Yes	The Council / City of Busselton proposed changes to trading hours are not suitable for the Busselton lifestyle and go against the interest of most small businesses. It will introduce an established trading schedule of hours which small business will struggle to compete against large retailers such as Coles and Woolworths. Vote no to the Council's proposal!!
Tanya McLeod		X	No	No I do not agree to the new proposal. Busselton does not need extended trade.
Trevor & Fran Puckridge		X	Yes	We don't need it, the shops are finding it hard to pay staff now without extending their hours. If you can't shop in the normal hours that we have had for decades, you need to change your lifestyle.
Mikayla McLeod		X	No	I am happy with the current trading hours. Busselton doesn't need extra trading hours.
Danny McLeod		X	No	I vote NO to the proposal of long term trading hours in Busselton.
Michael Priestly		X	Yes	Support this little fella.
Jen Berryman		X	Yes	Takes money away from small business.
Jarred Smith		X	Yes	Hours to remain the same. My added cost to remain open and match other businesses wouldn't be justified.
Joy Carroll		X	Yes	Further extended trading hours will only benefit large major stores and put small business.
Leonie Don		X	Yes	I vote NO to the proposed changes in trading hours.
Colin Scott		X	No	Extended hours MUST coincide with public bus services, and currently on a SUNDAY there is NIL. This is a major issue for religious services, junior sport and commercial activity. Scheduling of services need to be in conjunction / partnership with public transport authorities.
Kirsty Wyatt	X		Yes	I feel that extended opening hours for the retail stores in Busselton would bring a lot more business and people to the town. Not only will it provide more income to some businesses, but it will also make the lives of the people of Busselton easier. Being able to get panadol for your kids at 9.00pm for an emergency will make a lot of families a lot happier. For people that work shifts etc, they will be able to enjoy walking around the shops without having to rush around before they close. Especially when the majority of them close at 2.00pm on Saturdays!

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Sharna Kearney (GBTA)	X		No	<p>The role of the Geographe Bay Tourism Association (GBTA) is to develop, market and manage sustainable tourism for the benefits of its members, the community and visitors. The GBTA are very supportive of initiatives to improve visitor experiences of the region and assist to increase visitation, length of stay and spend. This submission is made by the Association on behalf of its 430 member businesses. Through our contact with more than 300,000 visitors at the Busselton and Dunsborough Visitor Centres annually, we regularly receive negative feedback in relation to the opening hours in Busselton. This was confirmed in "WA Destinations Brand Identity Research" recently undertaken by TNS. The study not only revealed visitor frustration over the early closing hours of many businesses in the region, but also showed it was influencing the choice of accommodation, especially for older visitors who don't want to drive far at night. This is particularly concerning when the concentration of the region's accommodation is in Busselton. The fact that Dunsborough and Margaret River offer lengthier trading hours adds to visitor confusion. The impact this has on visitors experience is perhaps best illustrated by the quote from one of the research subjects below: "We got there quite late and you're walking down the street and bang! 5.30, bang! everything's shut.. where do you go after hours?... days are brilliant - there's not much to do, but at night there's nothing to do." The GBTA strongly supports extended retail trading hours in Busselton on the basis it will improve the visitor experience of the region, in particular Busselton, and assist to increase visitation, length of stay and spend.</p>
Magdalena Brennan		X	No	I vote NO to the proposal. Coles and Woolworths have already great power in the retail industry.
Ross Brennan		X	Yes	I vote NO to the proposal.



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Ray McMillan - Busselton Chamber of Commerce and Industry	X		No	<p>The Busselton Chamber of Commerce and Industry has been associated with the discussion of retail trading hours since its inception in 1938. During that time there have been a wide range of perspectives given to this issue and it has been an ongoing debate. We recognise that it is an issue that stirs emotional community interest. The Chamber fully understands the need to have a healthy retail mix of larger and smaller retail operations and this must be considered in the context of a rapidly growing regional economy. Unfortunately, the issue has focussed on that element of the retail sector which employs 18 employees or more and more particularly on the food sector. The busselton retail rector has changed significantly over the past decade with the inclusion now of up to twelve retail businesses that are affected by the legislation (ie. as it relates to business that employ 18 persons or more.) We have moved behyond the limited base of food and vegetable supermarkets to include electrical good retailers and general supermarkets. Most other remain retail businesses are able to open 24/7. It has been noticeable that small retail businesses have been encouraged to take advantage of the extended trading hours approved for the major retailers. This has been particularly applicable for Sunday trading, where retailers have opened at commerically viable times. Busselton operates as a major regional, retail centre and as the primary regional tourist destination in Western Australia, outside Perth. Census statistics for 2011 confirm that position. Busselton is surrounded by neighbouring regional areas where extensive flexibility of trading hours applies, which places our retail opportunities at risk.</p> <p>The situation is as follows:</p> <ul style="list-style-type: none"> <li>* Shire of August-Margaret River can open 24 hours per, for each day of the year;</li> <li>* Shire of Dardanup has the same conditions and is undergoing similar population growth as Busselton;</li> <li>* Denmark, a tourist destination as much as Busselton although the visitor arrivals are much lower, has the same hours as Margaret River;</li> <li>* Shire of Harvey, where there has been significant population growth and the development of new shopping centres, currently operates with 7.00am - 8.00pm Monday to Wednesday and Friday and 7.00am to 9.00pm Thursday and 8.00am to 6.00pm on Saturday and Sunday;</li> <li>* We also have the anomaly with Dunsborough, within the City of Busselton, having had a 8.00am to 9.00pm regime since 1993.</li> </ul>

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				<p>We have also witnessed the transition in the Perth metropolitan area in very recent times with retail trading hours now 8am - 9pm Monday to Friday; 8am - 5pm Saturday; 11am to 5pm Sunday and Public Holidays and closed on Christmas Day, Good Friday and ANZAC Day. With, in excess of 500,000 tourists visiting the City of Busselton annually, our retail sector is not only accomodating local community expectations and requirement but making a substantial external economic contribution that is witnessed no-where else in Western Australia. Some 86% of tourists who visit us come from Perth and the trend towards greater flexibility of trading hours in the Perth metropolitan area has signficiant influence on customer expectations. Tourists expect to be able to shop in Busselton, when they want to and not be restricted by limited hours.</p> <p>Busselton has been the envy of regional centres throughout Western Australia for some time, with the greater shopping freedom that we have been able to enjoy. We need to continue to accommodate that situation. A report; "The social and Economic Perception and Impact of Rio Tinto's Fly-In-Fly-Out Workforce on the Busselton Community" undertaken by Professor Fiona McKenzie and Dr Aileen Hoath of the Curtin Graduate School of Business, identified that Busselton was not capitalising on the retail spending opportunities that were available due to the leakage to other areas, dictated by retail offerings and apparent restrictive practices. This submission by the Busselton Chamber of Commerce and Industry fully supports the extension of retail trading hours as proposed by the City of Busselton and recommended by the Department of Commerce.</p> <p>These changes will encourage;</p> <ul style="list-style-type: none"> <li>* Greater flexibility for retailers to operate within a time frame that will accommodate both businesses and customers alike;</li> <li>* Retail traders to have the flexibility to operate consistently throughout the year but able to utilise opening times based on commercial decisions. We expect that traders will determine what works best for them;</li> <li>* Busselton, as the major tourist destination in WA to cater for the demands of visitor inflow;</li> <li>* Busselton to be able to operate within comparable times as neighbouring local government authorities.</li> </ul> <p>The proposed changes will:</p>

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				<p>* Alleviate the need for continual consultation and application to the Department of Commerce, a process that invariably takes up to 6 months for often minimal return;</p> <p>* Provide a framework for new sub-regional retail centres eg. Vasse-Newtown which will be operational in 2015.</p> <p>The Chamber recognises that this is a challenging issue. All we are representing is the opportunity for flexibility, choice for business and customers alike and strong support for enhancing the retail environment through having the right mix. We recognise there is a long path but it has been on our agenda since 1938.</p>
Neville Cole		X	Y	The extension of trading hours is unneeded as its covered by numerous locally owned Business's who need the trade to survive.
Wendy Cole		X	Y	These hours will only hurt local businesses and local people. Time to stand up for your local constituents.